Hindustan Petroleum Corporation Limited Age Wise Pendency Report Date: 08/01/2020

Period of Report: 01/04/2019 to 30/09/2019

Brought Forwarded	Grievance(s) Received	Grievance(s) Disposed	Average Disposal Time(Days)	#	#	Pending 0-15 Days	Pending 16-30 Days	Pending 31-60 Days	Pending 61-90 Days	Pending 91-180 Days	Pending 181-365 Days	Pending from more than a year
133	2354	2394(96%)	17	Pending as of now	114	100	14	0	0	0	0	0
				Pending as On 30/09/2019	93	82	10	1	0	0	0	0
				Based on Diary Date	115	80	21	7	3	2	2	0